



Terms & Conditions

This offer applies to US and CA Residents Only

01

This accommodation gift is provided to you by; Seacret Direct (the gift provider), in association with The Fives Hotels & Residences, (the accommodation provider).

Accommodation is guaranteed for each valid unique voucher code gifted within the terms & conditions outlined here.

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You have 60 (sixty) days to call and activate and reserve any available dates within the following 12 (twelve) months.

Your gift is valid for a one-time reservation of a 5 (five) day / 4 (four) night stay, in an entry level studio unit, with breakfast, for up to 2 (two) adults, at The Fives Beach in Playa Del Carmen, Mexico, The Fives Downtown in Playa Del Carmen, Mexico or The Fives Oceanfront in Puerto Morelos, Mexico.

- a. Up to 2 (two) children 17 or under are included at no cost
- b. A one-time \$200 fee will be charged at the time of reservation for admin fees and taxes.

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You will need to provide the unique voucher code at the time of booking. This code begins with “POS” and is unique to your gift. Voucher codes may only be used once.

Group travel is not permitted. A group is defined as three or more families travelling during the same period to the same property.

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At least one person traveling must be 21 (twenty-one) years of age or older at check in.

As a VIP guest at the resort, you will receive a substantial discount on a wide selection of on-site food, beverage, meal plans, spa, or other products and services, details of which will be provided at the time of booking as outlined below.

- a. 10% off Airport transportation to/from the resort can be booked
- b. 40% off All-Inclusive Meal Package for full stay (5 days/4 nights)
- c. 10% off Additional Nights or Upgraded Units
- d. 10% off A la carte food, Dining Experiences and Special Events
- e. 10% off Select Tours, Excursions and Spa Services.

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Reserving your gift carries no additional fees, charges, or hidden extras not outlined above.

All selected dates are subject to availability and reserved on a first come first served base, it is recommended you prepare at least 3 (three) alternative dates in different months of the year to avoid disappointment.

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You may extend your stay or upgrade to a larger unit at a discounted rate subject to availability, request a quote at the time of booking.

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This gift is for accommodation and breakfast only. All-inclusive food packages, beverages, travel insurance, airport transfers and all other expenses are not included.

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You are responsible for any damage you make to your unit or the resort during your stay up and above what would be considered reasonable wear & tear.

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A credit card will be required at check-in to cover any incidentals or damages. The resort will require a credit card authorization hold of \$300usd per room in order to check in.

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There are currently black-out dates around the week of New Years, Easter, Thanksgiving, and Christmas each year. Otherwise, booking is based on availability at each resort.

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This offer is valid once per voucher holder every 36 months, including all Fives resort destinations.

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Receiving a valid accommodation gift or making a request for dates does not constitute a confirmed reservation; do not purchase any flight or travel tickets until you are in possession of a valid hotel confirmation voucher.

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The accommodation provider reserves the right to provide accommodation of an equal or superior quality if the need arises.

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The accommodation gift cannot be exchanged for cash and cannot be sold or transferred.

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Once in possession of your valid hotel confirmation voucher, you are permitted to make any change of date, free of charge, when made at least 60 days prior to arrival.

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Confirmed bookings cannot be cancelled and rebooked later.

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It is a requirement of this promotion to provide your valid flight details at least 30 (thirty) days prior to check-in, failure to provide flight details by this time will lead to your accommodation being released for others to enjoy.

- a. This is also needed to properly book and confirm your airport transportation, should you decide to purchase it.